

**S.K.B.R. GOVERNMENT DEGREE COLLEGE, MACHERLA**  
**(Affiliated to Acharya Nagarjuna University, Guntur)**  
**(Accredited with NAAC B<sup>++</sup> Grade)**  
**Student Satisfaction Survey (SSS) for the A.Y.2018-2019**

### **Introduction**

Student Satisfaction Survey (SSS) is structured with 15 questions and administered among the student in the college. This feedback questionnaire forms are placed in various departments in the college .students can access the SSS in all working days .Thrust area of questions range from curriculum,teaching -learning ,process, evaluation procedure or departed . These questions are called a five point scale. 'O' in the least grade while 4 in the highest grade, the last question is an open end question eliciting the student observation or suggestions for further enhancement of their satisfaction During the year 2018 -19 the SSS was conducted for all 274 UG and 11 PG programs in the month December 2018 and January 2019 and analyzed by IQAC .

Received: - A total of 285 response were collected of which 30%.1 year students 40%, 2year students and 30% ,3year students participated.

### **Analysis**

**1. How much of the syllabus was covered in the class?**

Ans: 78% students responded that 95% syllabus covered.

**2. How well did the teachers prepare for the classes?**

Ans: 85% students (expressed) responded thorough preparation for class by faculty and 15% of them expressed satisfaction on the preparedness of the faculty to the class.

**3. How well were the teachers able to communicate?**

Ans: 75% students expressed that the teachers communication was always effective .75% felt same times teachers communication ability is somewhat defective.

**4. Fairness of the international education process by the teachers?**

Ans: 90% of the students rated excellent.

**5. Are the teachers giving you sufficient time for any queries?**

Ans: 90% of the students expressed that teachers are giving sufficient time for queries.

**6. The institution provides multiple opportunities to learn and grow?**

Ans: 85% said yes.

**7. The teachers illustrate the concepts through examples and applications?**

Ans: 75% expressed yes and 25% students said no.

**8. The teachers identify your strength and encourage you with providing right level of challenges?**

Ans: Almost 95% said yes.

**9. Teachers are able to identify your weakness and help you to overcome them?**

Ans: 85% students expressed that every time the teachers are able to identify their weakness and helped them to overcome.

**10. Teachers encourage you to participate in extra circular activities ?**

Ans: 85% agree that they were allowed to participate.

**11. Was your performance in assignments discussed with you ?**

Ans: 85% said yes

**12. Efforts are made by the institute/ teachers to inculcate soft skills and employability skills to make you ready for the world of work?**

Ans : 75% students yes.

**13. Teachers inform about your expected competencies ,course outcomes and programme outcomes?**

Ans: 75% students said every teachers provides information .

**14. Are you satisfied with the infrastructure provided in the college ?**

Ans: Only 75% said ok.

**15. The overall quality of teachers learning process in your institution is good ?**

Ans: 17 agreed and 83 strongly agreed to the overall quality of teachers learning process in the college.

**Open ended quatrain**

Students expressed their satisfaction and projected their desire for job-oriented programmes.